

# A DAY IN THE LIFE

#workingtogetherPCFT

## Volunteer Co-ordinator

Name: Allison Byrne

Position: Volunteer Co-ordinator

Location: Trust HQ, Ashton-Under-Lyne

Time in post: Seven years

### What does your role involve?

The Volunteer Co-ordinator role has two main parts. The first is the recruitment and placement of volunteers in the Trust's services. These processes are very robust and similar to the staff recruitment process and include references, criminal record and occupational health checks, as well as interviewing potential volunteers. The other part of my role is to work with and support services to identify volunteering opportunities that will enhance the work that they do.

### Why did you choose this role?

I'm not sure if I chose this role or if it chose me! I do know that it is the best job I have ever had.

### What is the most rewarding aspect of your job?

It's rewarding knowing that I have played a small part in helping someone to achieve their goals, especially if the volunteer has been a service user or carer. It is also great to hear from services about the positive impact that volunteers make.

### What sort of patients do you see?

I see service users and carers from a variety of backgrounds who see volunteering as an opportunity to give something back but who also want to develop their skills and knowledge.

